



SINGAPORE

# USER GUIDE: **Amway Loyalty Programme (ALP)**

## Need more help?

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### Call or write to us



#### Helpdesk

Email us @  
[sghelpdesk@amway.com](mailto:sghelpdesk@amway.com)



#### Call Centre

Call +65 6550 9911  
**Monday to Friday**  
9am to 7pm  
**Saturday**  
12pm to 7pm  
(excluding Sunday & public holiday)

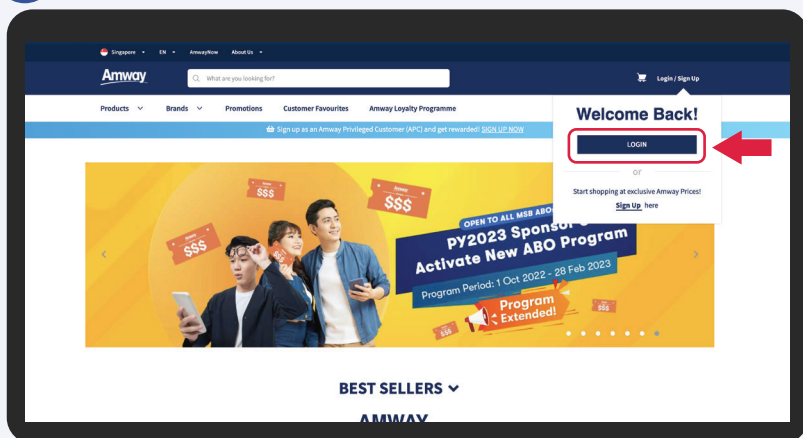


#### Chatbot

You can also chat with our Amway Chatbot button at the bottom right on the website screen to get started!

## How to subscribe ALP

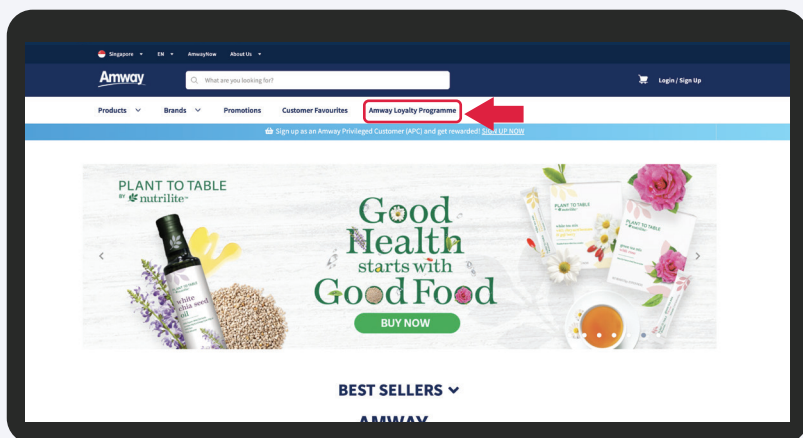
1



Go to **Amway Singapore's** website -  
<https://www.amway.sg>

Click on the **Login** icon and select **Login**.

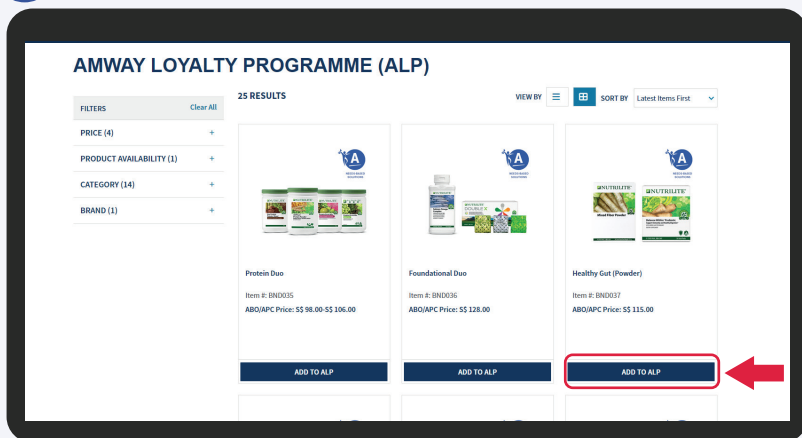
2



Select **Amway Loyalty Programme**.

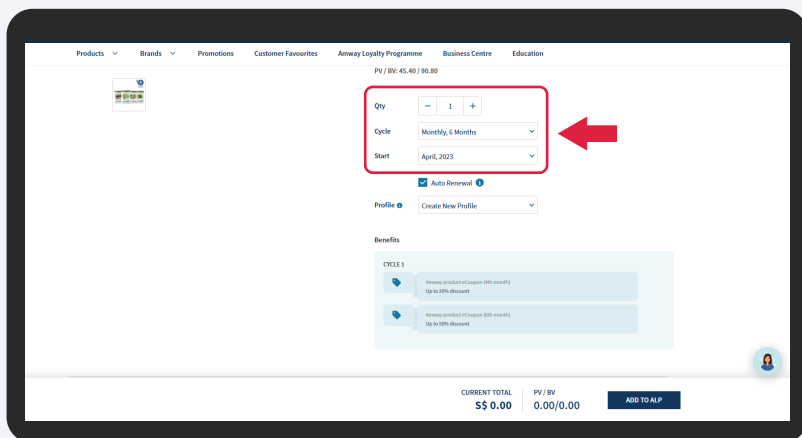
## How to subscribe ALP

3



Select product and click **Add To ALP**.

4



Select your desired **Quantity**. **Cycle** and **Start Date** are pre-selected by default.

## How to subscribe ALP

5

The screenshot shows the Amway ALP subscription form. At the top, there's a search bar with 'Enlarge' and a user profile icon. Below this, the form displays 'PV / BV: 57.40 / 114.80'. The 'Qty' is set to 1, 'Cycle' to 'Monthly, 6 Months', and 'Start' to 'April, 2023'. The 'Auto Renewal' checkbox is checked. Under the 'Profile' dropdown, a list of profiles is shown: 'Create New Profile', 'Will Smith', 'Melody', 'Jacky Chan', and 'Richard Gold'. Red boxes and letters 'a' and 'b' highlight the 'Create New Profile' and the list of existing profiles respectively. Below the profile list, there are two 'CYCLE 1' sections, each showing 'Amway product w/ Coupon (6th month)' and 'Up to 20% discount'.

Select Profile:

- a) Create new profile (refer to page 6) or
- b) Choose existing profile

6

The screenshot shows the Amway ALP subscription form at the bottom. The 'Profile' dropdown is set to 'Create New Profile'. Below the 'Benefits' section, there are two 'CYCLE 1' sections, each showing 'Amway product w/ Coupon (6th month)' and 'Up to 20% discount'. At the bottom right, there is a red button labeled 'ADD TO ALP' with a red arrow pointing to it. The bottom status bar shows 'CURRENT TOTAL \$5 0.00' and 'PV / BV 0.00/0.00'.

After selecting your desired Profile, click **Add To ALP** to proceed.

**\*ABO can enjoy full PV & BV every month.**

# Create New Profile

## Create new profile

1

To create a new profile, please fill in **Profile Name** (optional) and choose your desired **Process Day**.

**\*Profile Name** - An ALP profile consists a set of preferred delivery options - Delivery Address, Process Day and Payment Method. You may create multiple ALP profiles if you wish to have multiple set of delivery options.

**Process Day** - Please take note that the order will only be processed one (1) day after the selected Process Day.

2

Select **Delivery Address** and **Delivery Time-Slot** options.

To confirm subscription, click **Pay Now**.

To add more ALP plans in same profile, click **Save & Continue Shopping**. (refer to page 10)

PAYMENT INFORMATION

Please verify your payment method before proceeding to subscribe your ALP Subscription.

SELECT CARD

Add New Card

CARD NUMBER

EXPIRATION DATE

MM / YY

CARD NICKNAME

Optional

☐ Mark this card as my default card.

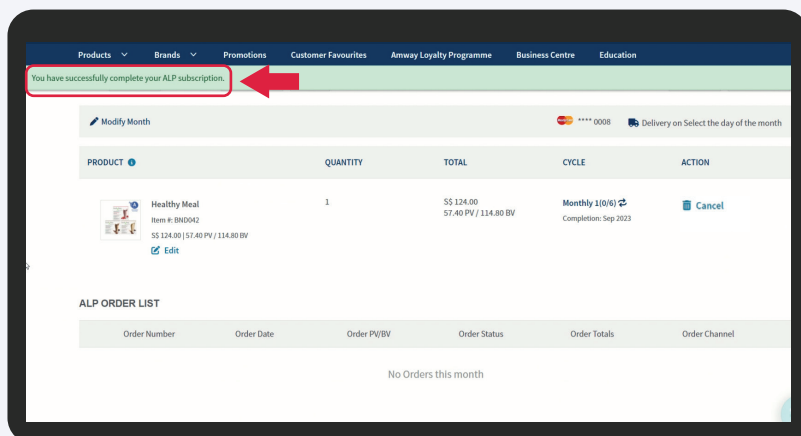
System shall perform an authorization transaction of S\$ 1.00 & will automatically save this card for future use in ALP.  
The amount deducted will be refunded back to your card in 3-5 working days.

SELECTED ITEMS (1 Items)

PRODUCT	QUANTITY	TOTAL	CYCLE
<div><div><div><div><div></div><div></div><div></div></div><div><div>Protein Duo</div><div>Item ID: BND0195</div><div>S\$ 99.00 (Excl. GST) / \$9.90 BV</div><div>Coupon</div></div></div></div></div>	1	\$5 98.00 45.40 PV / \$90.80 BV	Monthly, 6 Months Start: Apr 2023

☒ Read and agree to the terms and conditions of the Amway Loyalty Programme.

4



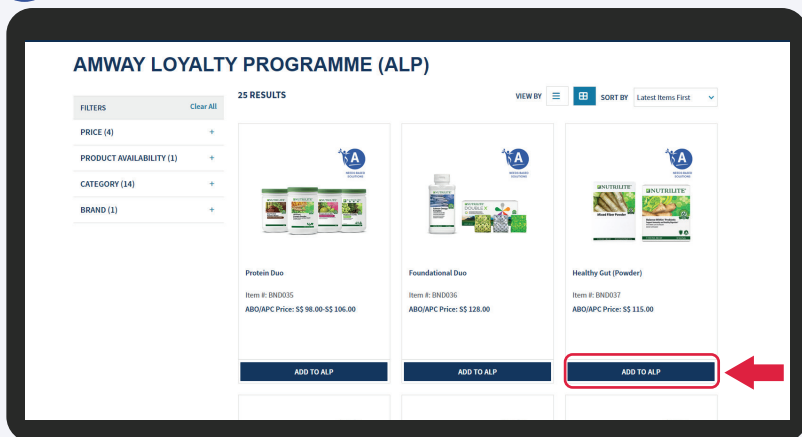
UPDATED APR 2023



# **Multiple ALP Plan Creation In A Same Profile**

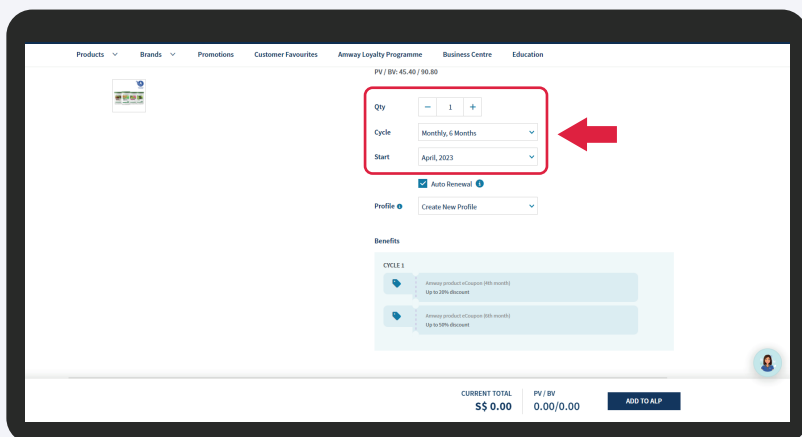
## Multiple ALP Plan Creation

1



Select product and click **Add To ALP**.

2



Select your desired **Quantity**. **Cycle** and **Start Date** are pre-selected by default.

## Multiple ALP Plan Creation

3

The screenshot shows the 'Profile' dropdown menu open, displaying options: 'Create New Profile', 'Wai Kuan', 'Melody', 'Jacky Chan', and 'Richard Gold'. A red box highlights the existing profiles, and a red arrow points to them. The interface also shows fields for Qty (1), Cycle (Monthly, 6 Months), Start (April, 2023), and Auto Renewal (checked).

Select from the existing profile that you wish to add additional ALP plan.

4

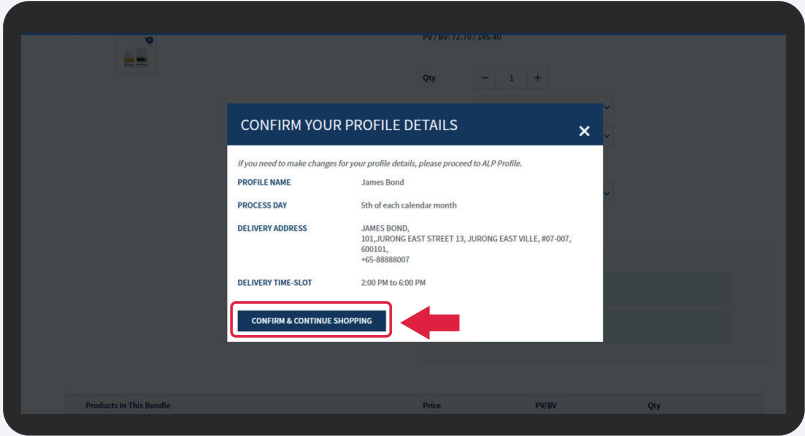
The screenshot shows the 'Add To ALP' button at the bottom right of the interface, highlighted with a red box and a red arrow. The interface also shows the 'CURRENT TOTAL' as S\$ 0.00 and 'PV / BV' as 0.00/0.00. The 'Profile' dropdown is set to 'Create New Profile'.

After selecting your desired Profile, click **Add To ALP** to proceed.

**\*ABO can enjoy full PV & BV every month.**

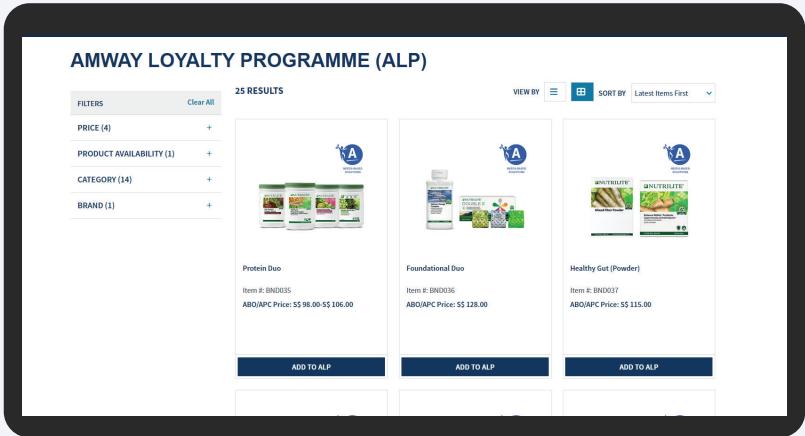
## Multiple ALP Plan Creation

5



To add more ALP plans in same profile, click **Save & Continue Shopping**.

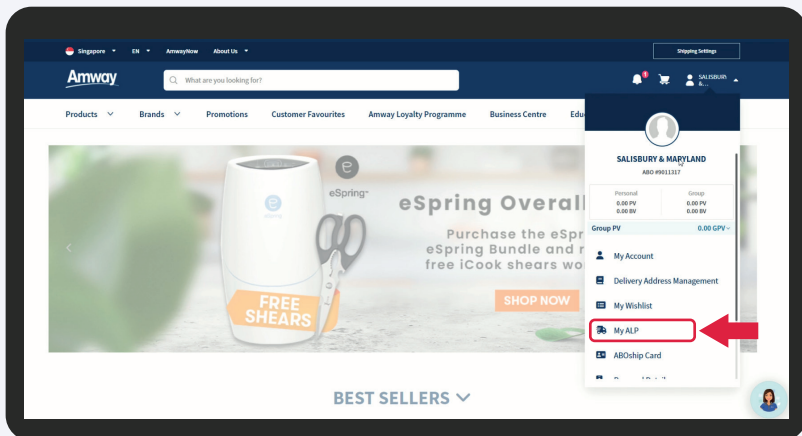
6



To add more ALP plans, repeat Step 1 - 5 (Page 10 - 12).

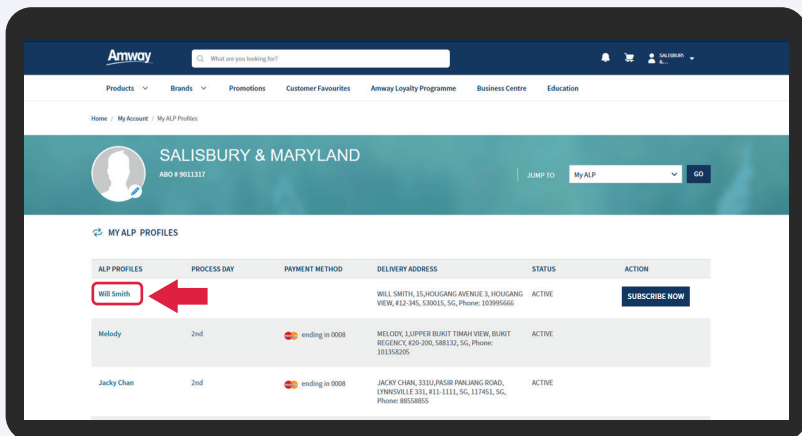
## Multiple ALP Plan Creation

7



Once you had added the ALP plans, Select **My ALP** under Profile icon.

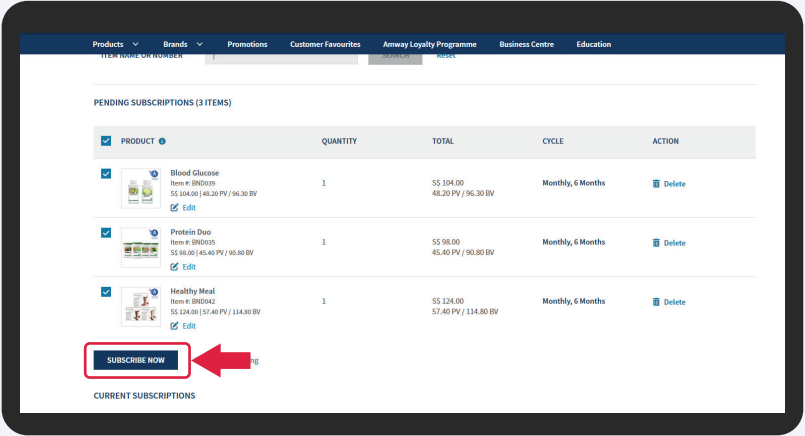
8



Select the ALP profile that you wish to subscribe.

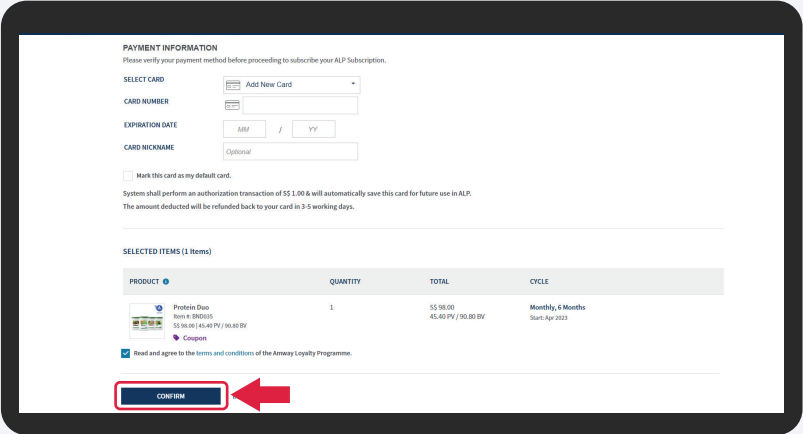
## Multiple ALP Plan Creation

9



Review all the plans details and click **Subscribe Now** to proceed to the payment page.

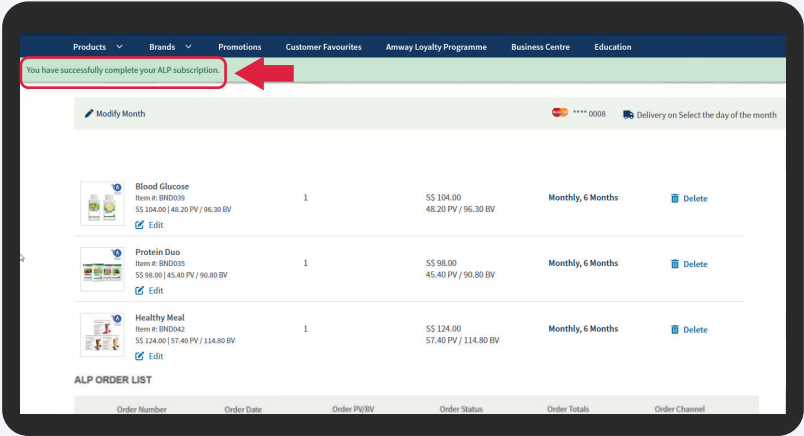
10



Fill in payment details and click **Confirm** to make payment after agreeing to the terms & conditions.

## Multiple ALP Plan Creation

11



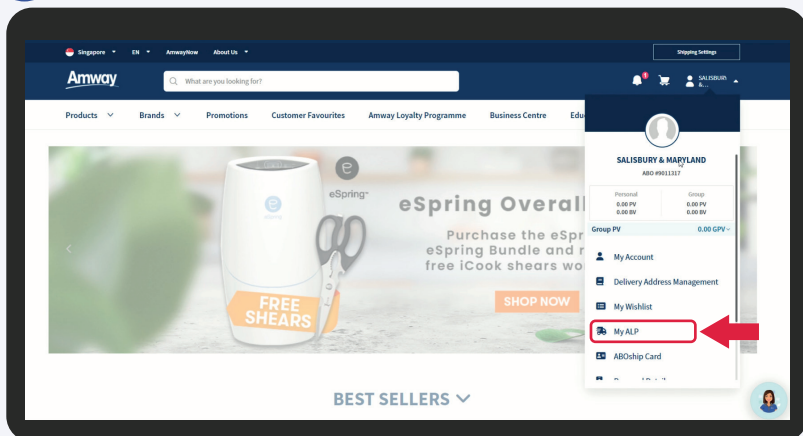
Your ALP subscription is completed successfully!

# How to View/Edit ALP Subscription



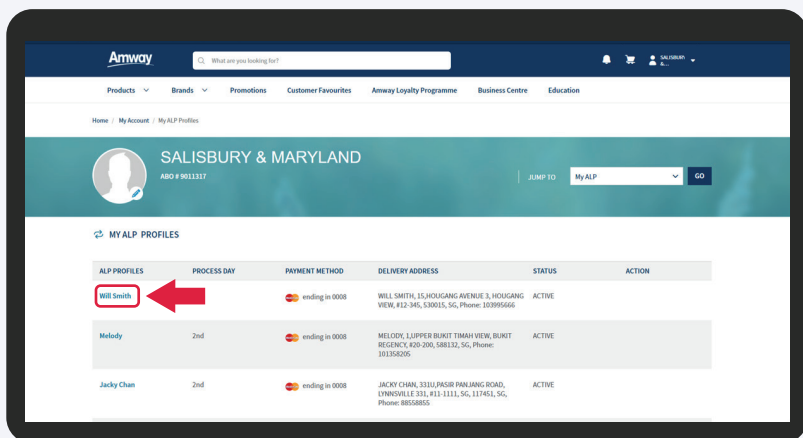
## How to view/ edit ALP subscription

1



Click on Profile icon. Select **My ALP**.

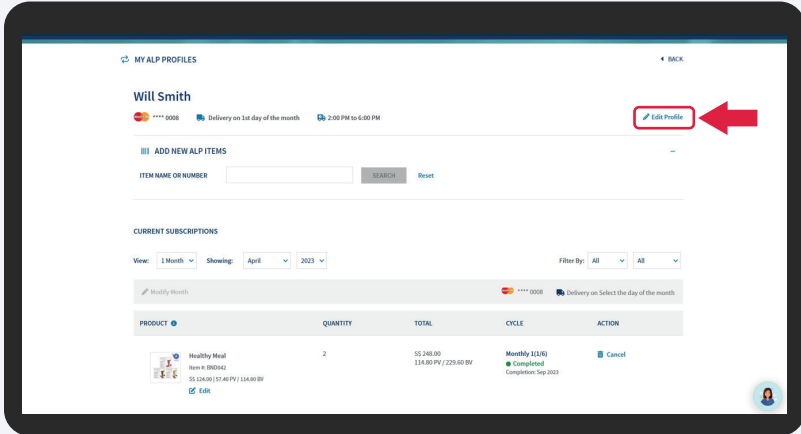
2



All your ALP profiles are listed here. Click on the profile that you wish to view/ edit.

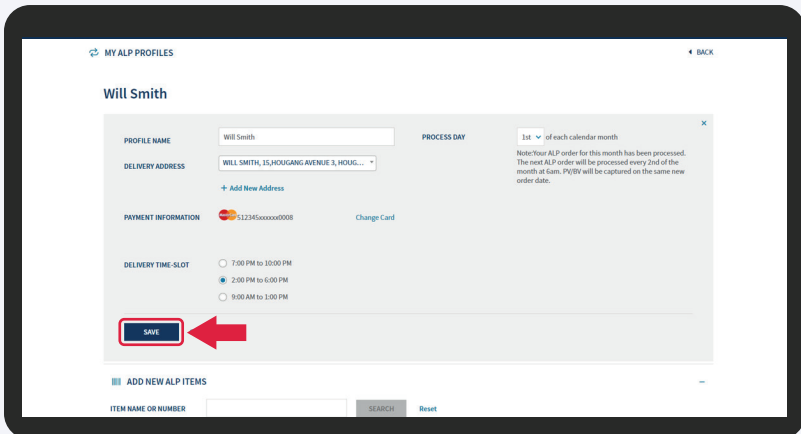
## How to view/ edit ALP subscription

3



Click the **Edit Profile** button.

4

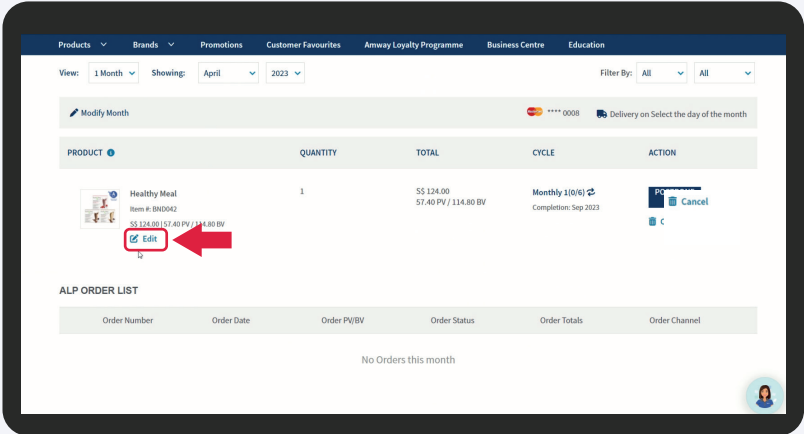


You may edit the Profile Name, Process Day, Delivery Address, Payment Information & Delivery Time-Slot accordingly. Click the **Save** button to update.

\* The changes will be updated in your next processed order.

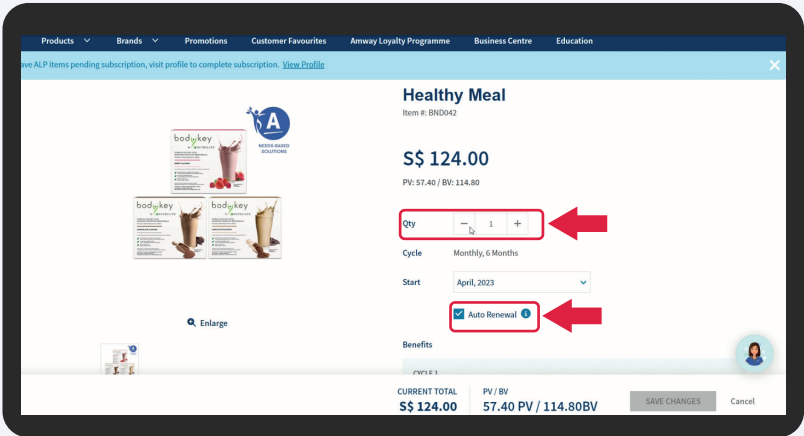
## How to view/ edit ALP subscription

5



Click the **Edit** button to edit the product quantity, variant and auto renewal.

6

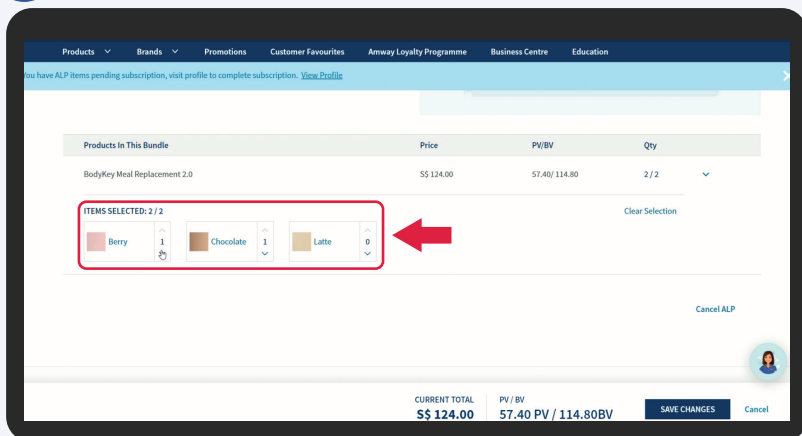


You can choose to reduce the product quantity and change auto renewal status.

\* To increase the product quantity please refer to page 4 to createnew subscription.

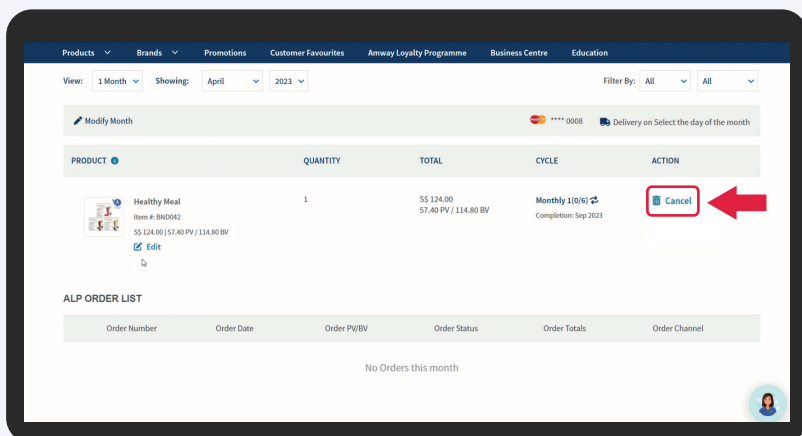
## How to view/ edit ALP subscription

7



You can also edit your product variant and click the **Save Changes** button to update the selected ALP Subscription.

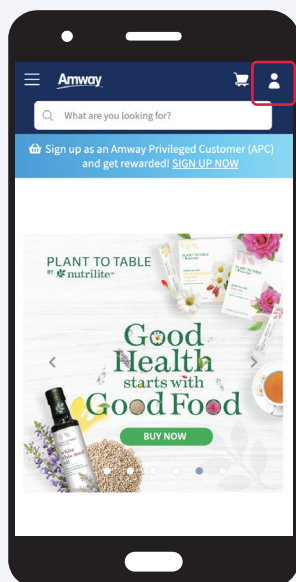
8



Click on the **Cancel** button if you wish to cancel the selected ALP subscription.

## How to subscribe ALP

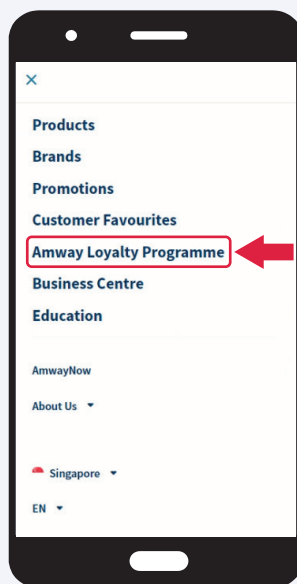
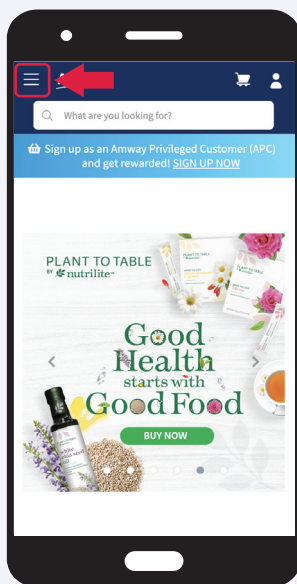
1



Go to  
**Amway Singapore's** website  
<https://www.amway.sg>

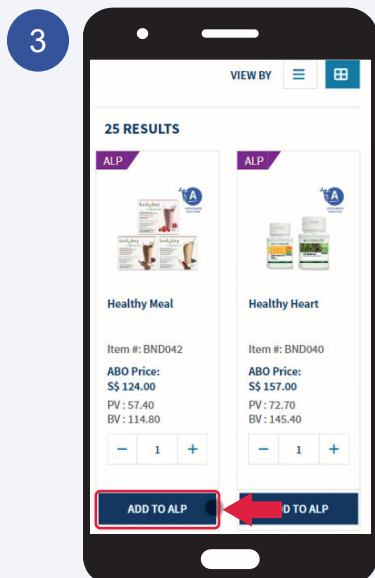
Click on the **log in** icon.

2

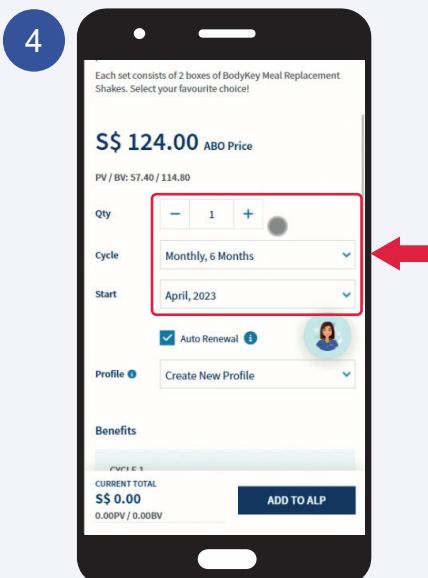


Select the **Hamburger Menu** located at the top left of the screen and select the **Amway Loyalty Programme ALP** tab.

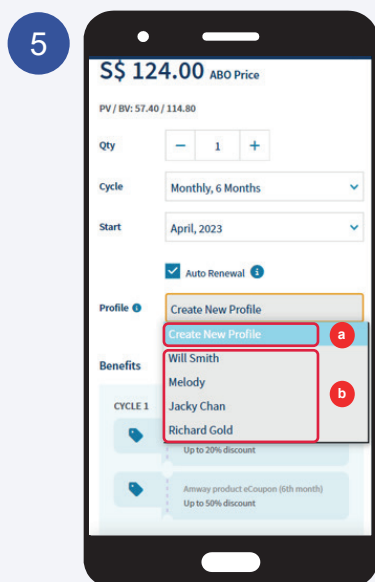
## How to subscribe ALP



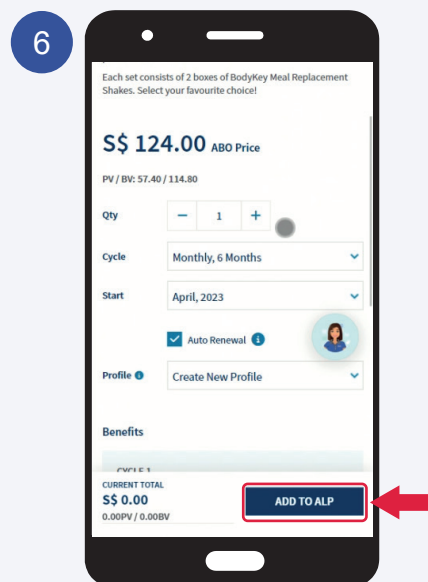
Select product and click **Add To ALP**.



Select your desired **Quantity**. **Cycle** and **Start Date** are pre-selected by default.



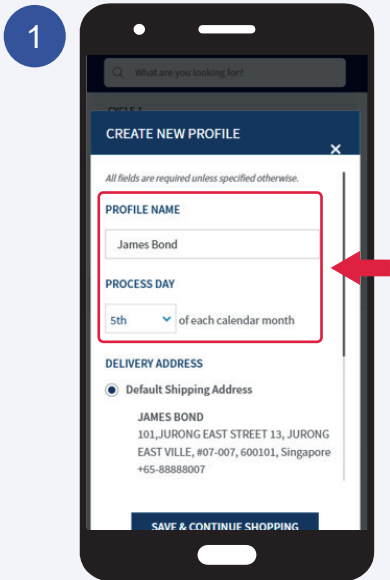
Select Profile:  
a) Create new profile or  
b) Choose existing profile



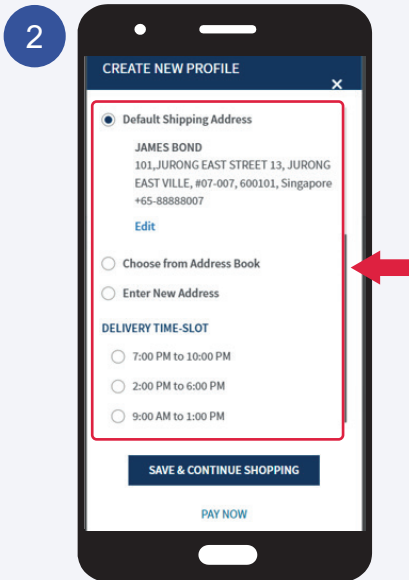
After selecting your desired Profile, click **Add To ALP** to proceed.

# Create New Profile

## Create new profile



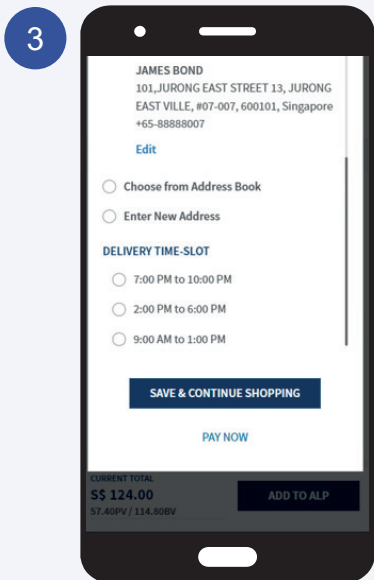
Fill in **Profile Name** (optional) and choose your desired **Process Day**.



Select **Delivery Address** and **Delivery Time-Slot** options.

**\*Profile Name** - An ALP profile consists a set of preferred delivery options - Delivery Address, Process Day and Payment Method. You may create multiple ALP profiles if you wish to have multiple set of delivery options.

**Process Day** - Please take note that the order will only be processed one (1) day after the selected Process Day.



To confirm subscription, click **Pay Now**.

To add more ALP plans in same profile, click **Save & Continue Shopping**.



## Create new profile

4

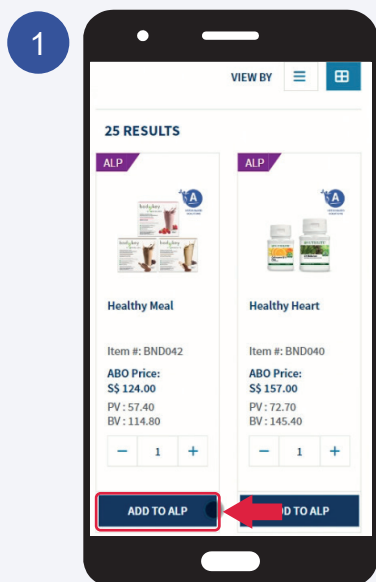
Check order details, fill in payment details and click **Confirm** to make payment after agreeing to the terms & conditions.

5

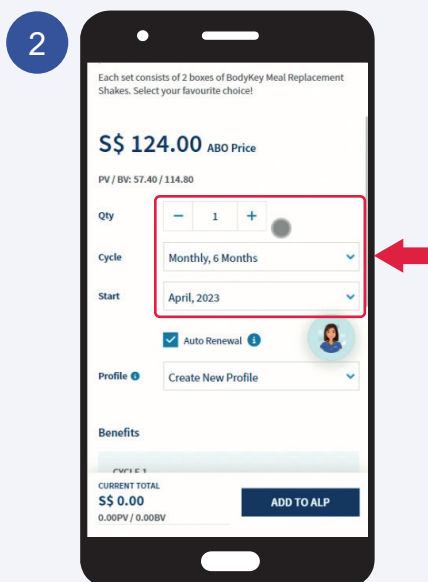
Your ALP subscription is completed successfully!

# **Multiple ALP Plan Creation In A Same Profile**

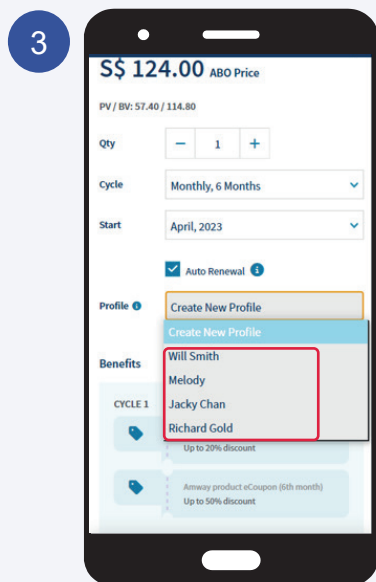
## Multiple ALP Plan Creation



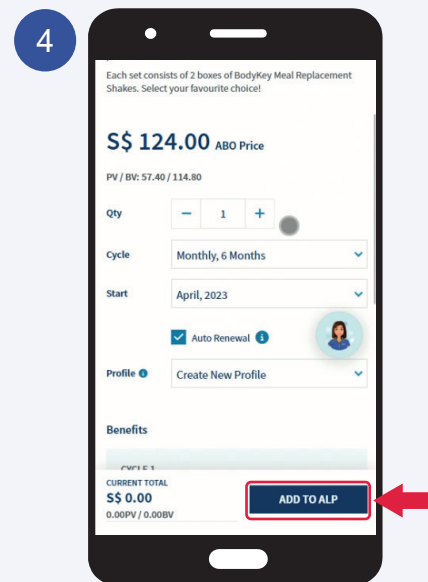
Select product and click **Add To ALP**.



Select your desired **Quantity**, **Cycle** and **Start Date** are pre-selected by default.



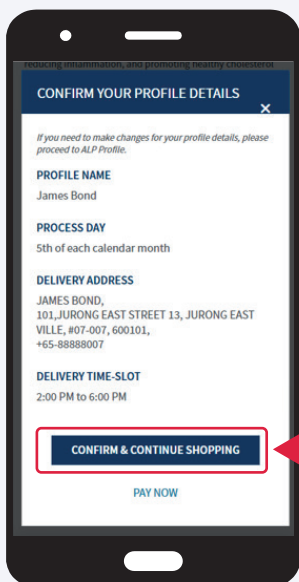
Select from the existing profile that you wish to add additional ALP plan.



After selecting your desired Profile, click **Add To ALP** to proceed.

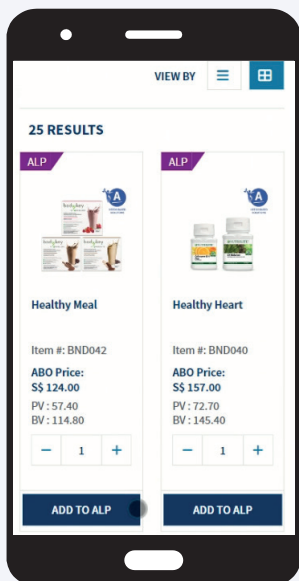
## Multiple ALP Plan Creation

5



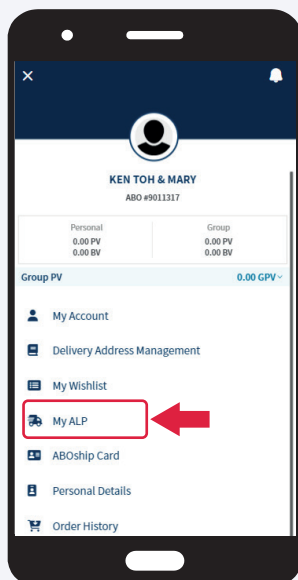
To add more ALP plans in same profile, click **Save & Continue Shopping**.

6



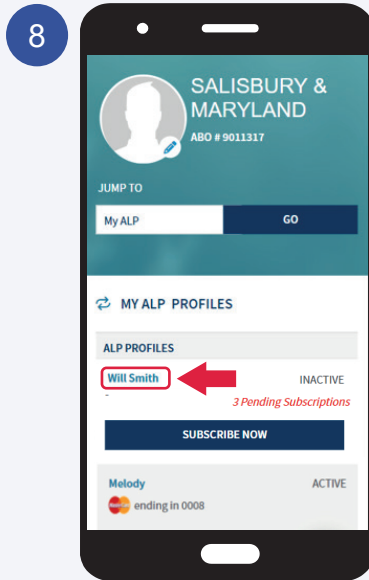
To add more ALP plans, repeat Step 1 - 5 (Page 27 - 28).

7

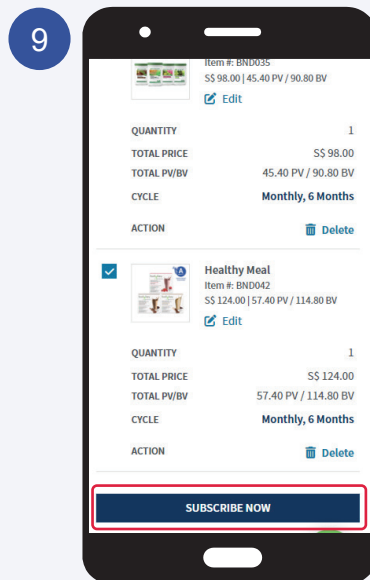


Once you had added the ALP plans, Select **My ALP** under Profile icon.

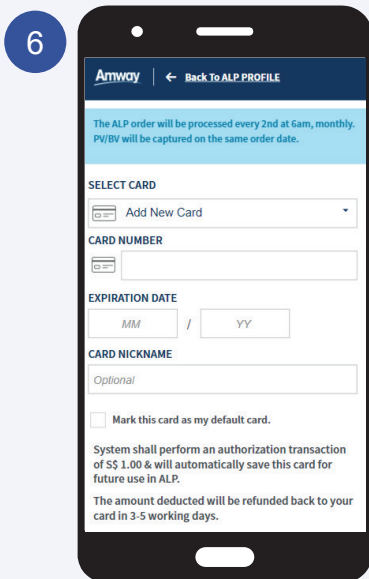
## Multiple ALP Plan Creation



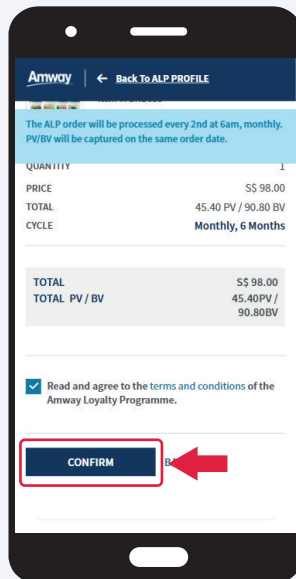
Select the ALP profile that you wish to subscribe.



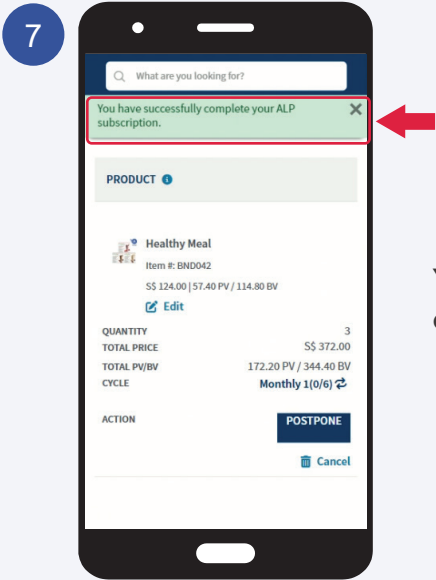
Review all the plans details and click **Subscribe Now** to proceed to the payment page.



Fill in payment details and click **Confirm** to make payment after agreeing to the terms & conditions.



## Multiple ALP Plan Creation

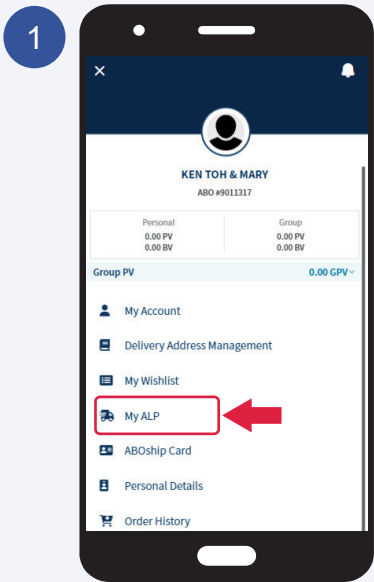


Your ALP subscription is completed successfully!

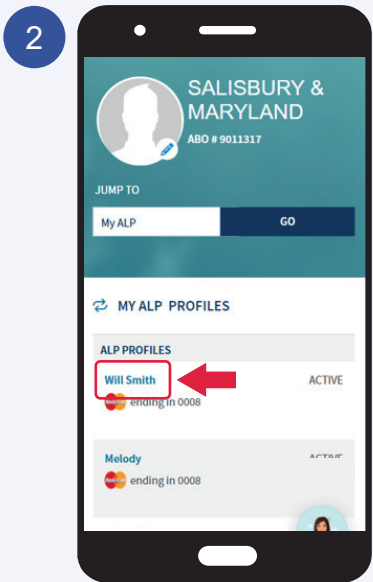
# How to View/Edit ALP Subscription

## How to view/ edit ALP subscription

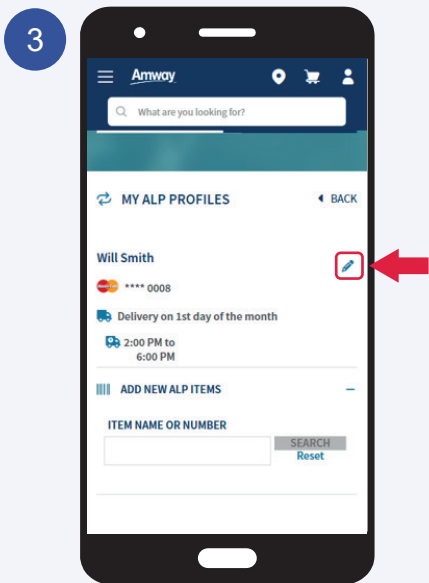
MOBILE



Click on Profile icon.  
Select **My ALP**.



All your ALP profiles are listed here. Click on the profile that you wish to view/ edit.



Click on the **Edit Profile** icon.



## How to view/ edit ALP subscription

4

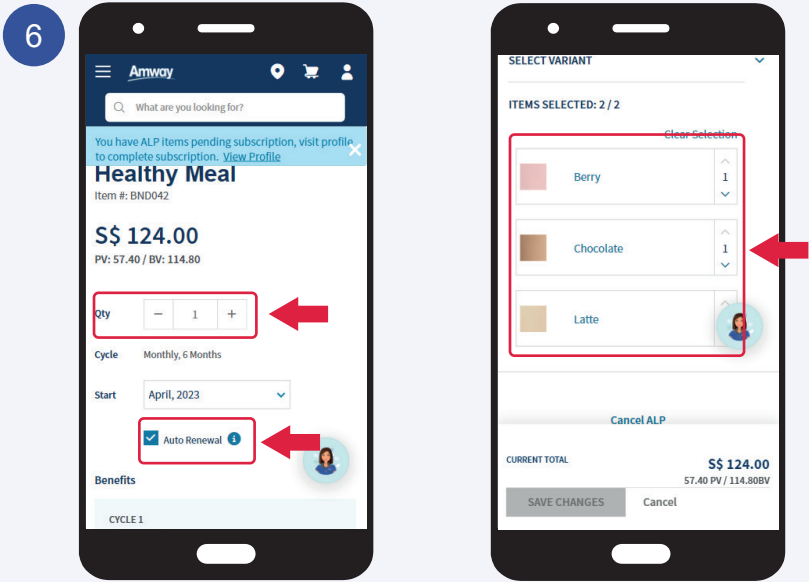
You may edit the Profile Name, Process Day, Delivery Address, Payment Information & Delivery Time-Slot accordingly. Click the **Save** button to update.

\* The changes will be updated in your next processed order.

5

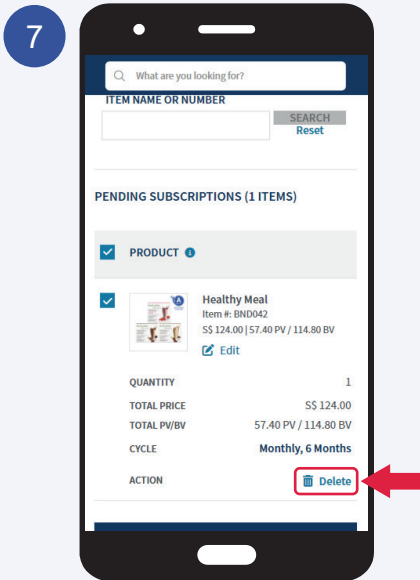
Click the **Edit** button to edit the product quantity, variant and auto renewal.

## How to view/ edit ALP subscription



You can choose to reduce the product quantity, change auto renewal status and the product variant.

\* To increase the product quantity please refer to page 18 to create new subscription.



Click on the **Cancel** button if you wish to cancel the selected ALP subscription.